# **Privacy Policy 10/03/2024**

**Introduction**

BeSoji ("we", "us", or "our") is committed to protecting the privacy and security of our customers' ("you" or "your") personal information. This privacy policy explains how we collect, use, share, and protect information in relation to our mobile car inspection and VIN services, website, and any software provided on or in connection with BeSoji services (collectively, the "Service").

**Information We Collect**

1. Personal Identification Information: We may collect personal information such as your name, email address, phone number, and address when you use our Service or if you contact us directly.

2. Vehicle Information: Information about the vehicles you wish to have inspected or serviced, including make, model, year, and VIN.

3. Service Information: Details of the services you have requested, including inspection reports, maintenance records, and pick-up and drop-off locations.

4. Payment Information: While we do not store credit card details, we collect payment information, including transaction details, through secure payment processing services.

5. Technical Information: We collect information about how you use our Service, including IP addresses, device types, operating system versions, and usage patterns.

**How We Use Your Information**

We use the information we collect to:

- Provide, maintain, and improve our Service;

- Process transactions and send you related information, including confirmations and invoices;

- Communicate with you about news, products, services, offers, promotions, and provide customer support;

- Monitor and analyze trends, usage, and activities in connection with our Service;

- Detect, investigate, and prevent fraudulent transactions and other illegal activities and protect the rights and property of BeSoji and others.

**Sharing of Your Information**

We do not share your personal information with third parties except as described in this privacy policy. We may share information with:

- Service providers performing services on our behalf, such as payment processing, data analysis, email delivery, hosting services, and customer service.

- Law enforcement, government officials, or other third parties if we believe disclosure is in accordance with, or otherwise required by, any applicable law, regulation, or legal process.

**Your Choices**

You have the right to access, update, or delete your personal information at any time. If you wish to exercise these rights, please visit your profile or contact us directly.

**Security**

We take reasonable measures to help protect information about you from loss, theft, misuse, unauthorized access, disclosure, alteration, and destruction.

**Changes to This Privacy Policy**

We may modify this privacy policy from time to time. If we make changes, we will notify you by revising the date at the top of the policy and, in some cases, we may provide you with additional notice (such as adding a statement to our website or sending you a notification).

**Contact Us**

If you have any questions about this privacy policy, please contact us at: +971 56 817 8171 or email us on hello@besoji.com